

New User Portal

The sipXcom User Portal has been reinvented

- HTML5 Based for broad device compatibility
- Manage user settings
- Manage voicemail
- Manage call forwarding
- Manage personal auto attendant
- Manage profile information
- Change password & voicemail pin
- Set phone speed dials
- See all phone system contacts

The screenshot shows the 'SETTINGS' page of the sipXcom User Portal. The left sidebar contains a 'CONTACTS' list with entries for Jane Doe, Joe User, and Top Seller. The main settings area is divided into several sections: 'User Settings' (User Password: Password), 'Voicemail' (Voicemail PIN: Password, Announcement: Standard, Email: Email, Attach audio: unchecked), and 'Conference Bridge' (Room: juserconf, Enabled: checked, Name: juserconf).

Get Started

Just starting out with the new user portal? Take a look [here](#) before you begin.

Voicemails

Consult this page to learn how to access and manage your Voicemails.

Voice Features

When using User Portal, you will be able to make calls or organize conferences, but just remember that the calls / conferences are generated and manipulated using Third Party Call Control (3PCC), so no voice / video calls are available within the browser.

Call Forwarding

Using the Call Forwarding settings you can add internal extensions, external numbers or SIP addresses to redirect calls before are sent to your Voicemail.

Personal Attendant

The Personal Attendant picks up calls that divert to your Voicemail. See [here](#) how you can change you Personal Attendant settings.

Speed Dials

If your phone is capable of displaying speed dials and/or BLF (busy lamp field) entries, consult this page to see how to set them.

Troubleshooting

Experiencing a problem? Browse this section for troubleshooting information.