

# Instant Messaging

sipXecs now has an advanced instant messaging platform.

To manage your instant messaging preferences, click the **My Information** tab then click **Instant Messaging**, then click the **Show Advanced Settings** link:

The screenshot shows the SIPXECs web interface. At the top, there is a navigation bar with the SIPXECs logo and user information: John Doe, Thu, 06 May 2010 9:40 AM, Home, Help, and Logout. Below the navigation bar is a menu with tabs: Voicemail, My Information, Call Forwarding, Speed Dial, Call History, Agent Availability, Phonebook, and Phones. The 'My Information' tab is active, and the 'Instant Messaging' sub-tab is selected in the left sidebar. The main content area shows the following settings:

- IM ID:** 4676. Description: User name to be used when creating account for Instant Messaging service and Instant Messaging client. IM ID can also be used as an alias of an user when IM account is enabled.
- IM Display Name:** John Doe. Description: Name displayed by Instant Messaging client.
- IM password:** [masked].
- Confirm IM password:** [masked]. Description: Password associated with instant messaging account. If IM password is not specified, IM ID is used as a password.
- Phone presence in IM status:**  (Default: checked). Description: If checked advertise the user's busy status in the XMPP status message.
- Call info in IM status:**  (Default: unchecked). Description: If checked include the caller info in the busy status of the XMPP status message.
- Status message:** On the phone (Default: On the phone). Description: The content of the message used as XMPP status when user is busy.
- Voicemail on DnD:**  (Default: unchecked). Description: If checked, all calls received when Do Not Disturb status is set through XMPP client are forwarded directly to Voicemail.

An 'Apply' button is located at the bottom of the settings area.

Here you can set many options:

- **IM Display Name:** Set the display name visible to other users
- **IM Password:** Set Your IM Password
- **Phone presence in IM status:** If this setting is enabled it allows anyone that has added you to their buddy list to see when you're on the phone
- **Call info in IM status:** If this setting is enabled it allows anyone that has added you to their buddy list to see who you're on the phone with
- **Status message:** If **Phone presence in IM** is enabled this is the message displayed when you are on the phone to anyone that has added you to their buddy list.
- **Voicemail on DND:** If this setting is enabled, any time you set your status to **Do Not Disturb** in IM, callers will immediately be diverted to your voicemail (your phone will not ring)